

2010 Annual Report



Recovery and Wellness is Possible for Everyone

Mission

The Drenk Center's mission is to partner with people to create opportunities for recovery and wellness by offering behavioral health services.

Vision

Based on the values of integrity, courtesy, and caring, The Drenk Center will become an integrated, open and learning system, constantly improving through inquiry, dialogue, and team work, with one guiding principle: to strive for excellence in all we do.

Goals

- Continuously improve:
 - Accessibility to service
 - Customer service and client satisfaction
 - Agency's visibility in the community
 - Agency's financial stability by diversifying funding sources
- Enhance staff skills to maximize value to the community
- Expand community partnerships

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Dear Friends and Supporters,

I am pleased to present The Drenk Center's Annual Report, which highlights new services complimenting the continuum of care we offer to youth and adults.

While last year proved challenging, it was also equally rewarding. I have seen firsthand how many of our consumers are working hard achieving the goals they set for their personal wellness and recovery every single day. They are proud of their progress and grateful for the help and support we provide them. I have also seen our staff work tirelessly and creatively as they provide the best care possible. These are the reasons we continue to work through our challenges.

Sadly, one in five adults will experience a mental health disorder in the coming year and many of those individuals will not have the means to afford care. Many who come to The Drenk Center rely on us to provide them with the same quality services they would expect to receive if income and insurance were not issues. We work hard to do just that. While The Drenk Center remains fiscally strong and continues to find ways to reduce expenses and increase efficiency, we still need your help. We ask that you consider volunteering, contributing to our annual fundraising appeal, and advocating for full funding of the mental health system in New Jersey. These are the ways in which you can help us to continue providing that quality care to those who need it within our community.

In the meantime, The Drenk Center remains ready to serve you or a loved one in the time of crisis or need. On behalf of the consumers we serve everyday, thank you for your support of our agency.

Sincerely,



Harry J. Marmorstein
Chief Executive Officer
The Drenk Center





The Drenk Center offers a comprehensive array of behavioral health and wellness services for children, adults, and families, including:

- ◆ prevention programs
- ◆ outpatient therapy and psychiatric services
- ◆ substance abuse programs
- ◆ emergency and crisis intervention services
- ◆ therapeutic foster care
- ◆ residential programs and
- ◆ case management.

“We try to give hope to people who feel they have no hope and listen to people who need to be heard and listened to.”

~ Jimmy C.

The Drenk Center

Facts & Figures for 2009 — 2010

- More than 7,000 adults and children received services, with one-third being children.
- Designated by the State of New Jersey as the Emergency Mental Health Screening Center for Burlington County, our Screening & Crisis Intervention Program (SCIP) provided services to more than 4,400 adults and children. SCIP Mobile Outreach Services, which is an extension of SCIP, provided approximately 884 crisis evaluations to Burlington County residents at the site of the crisis.
- Our Outpatient Department, which is designated by the State of New Jersey as the Community Mental Health Center for Burlington County, served more than 2,000 adults and adolescents. Of those served, more than 300 adults received drug and alcohol counseling services.
- Designated by the State of New Jersey as the Children’s Mobile Response and Stabilization Service for Burlington County, staff responded to more than 450 calls in homes, schools and the community. Of those responses, only 8 percent required a second response.
- Our Supportive Housing program served 138 adults, putting the proper supports in place so they could remain in their homes.
- Our Projects for Assistance in Transition from Homelessness (PATH) program served 74 homeless adults connect to essential services and resources in the community. 20 of these individuals were able to make the transition from homelessness into permanent and/or transitional housing.
- The Drenk Center provided housing and treatment for 268 youth across seven counties through our Adolescent Residential Services programs.
- More than 340 students utilized and benefited from our School Based Youth Services Program at Pemberton Township High School.



Consumers Making a Difference

Three Drenk Center consumers completed a 17-week training class to become certified Peer Wellness Coaches. The Drenk Center employs five of the 30 Peer Wellness Coaches certified in the State of New Jersey.

A Peer Wellness Coach is trained to help individuals set and achieve wellness and/or health goals by offering support, encouragement, and asking questions to identify what is most helpful for each individual. Coaches establish a link to primary health care and health activities and work to assist peers in reducing high-risk behaviors such as smoking, inadequate nutrition or infrequent exercise.

“My Peer Wellness Coach has experienced what I am experiencing; listens, cares for me, and wants to help me grow as a person.” ~ Jackie F.

In addition, nine Drenk consumers and staff proudly completed their two month Consumer Connections training, consisting of more than 100 hours of education.

Consumer Connections is a nationally recognized program funded by the New Jersey Division of Mental Health in conjunction with the Mental Health Association in New Jersey (MHANJ) and works to recruit, train, and support mental health consumers looking to become mental health service providers. The Drenk Center’s behavioral health advocates who attended this training improved and enhanced their skills to better serve the agency’s consumers.

The Drenk Center is a strong advocate of employing consumers as service providers, recognizing the critical role they play in service delivery. Currently, behavioral health advocates work in the Screening and Crisis Intervention Program (SCIP), the Intensive Outpatient Department, Crisis House, the Enhanced Supportive Housing program, and the Projects for Assistance in Transition from Homelessness (PATH) program.

Community Residence for Children Expands to Serve More Teens

This past year, The Drenk Center opened its fifth Community Residence for Children. The program offers a family-like environment and works to build loving attachments as part of its therapeutic intervention.

Each home has at least one “house parent” who lives with the children and acts as a mentor and parental figure. A treatment team comprised of a therapist, case manager, psychiatrist, nurse, youth care workers, and the house parent(s) deliver services. Services include individual and group therapy; case management; health education; mentoring; allied therapy; community based activities; and psycho-education groups on topics such as life skills, social skills, problem solving, and coping strategies.

The Drenk Center currently operates five Community Residences for Children in four counties and plans to open an additional home in the near future.

Family Success Center Strengthens Families in Need

With a mission to empower families to successfully meet life's challenges and thrive as secure, stable families, The Family Success Center (FSC) of Burlington County assisted 867 families by providing a wide array of programming; basic needs and supply drives; and by linking families to the many county, state, and nonprofit services available.

Recognizing the importance of quality time in working to achieve their mission, the FSC offered a variety of opportunities to promote parent/child bonding. Events included regular family dinner and game nights, story-time, arts and crafts, holiday events, family portraits and day trips to local attractions.

To strengthen parenting skills, the FSC offered programs on communicating effectively with your child, managing stress, applying discipline appropriately, and becoming a positive influence in your child's life.

With the help of endless community partners, the FSC provided non-perishable food items to more than 100 families through its Spring Food Drive and Thanksgiving Food Drive; prepared more than 160 children for the school year through its Back-to-School Supplies drive, and supplied holiday gifts for 25 families through its Adopt-A-Family initiative.



Evening Reporting Center Serving Burlington County Youth

The Evening Reporting Center (ERC) began operation in February 2010 and is a Burlington County initiative designed to serve as a detention alternative for youth who have either violated probation or are likely to violate probation. This venture is in keeping with the vision of our founder, Judge Drenk, who began this organization more than 55 years ago to try to remedy the issues he saw on a regular basis with youth involved with the juvenile justice system. He believed that with the right services, youth could be rehabilitated and given the tools to build a positive future.

The ERC is a highly structured program that offers treatment planning, life skills training, case management, recreation, homework assistance, and family services. The program emphasizes accountability and social responsibility while aiming to reduce the likelihood of re-arrest. It provides structured activities during high-risk time periods in a closely supervised environment and offers a variety of services to address underlying issues, which helped contribute to the delinquency in the first place. The program also works to develop competency skills as well as self-empowerment and strives to engage each youth's family in order to improve the home environment and to put supports in place that will allow them the best chance at success.



Thank you to our Donors, Volunteers, and Supporters!

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*"The Drenk Center touches the lives
of so many through its vital and
wide-ranging programs and services.
We are pleased to support the
wonderful work it does in providing
quality care and bringing hope to
those in need."*

~ Susan M.

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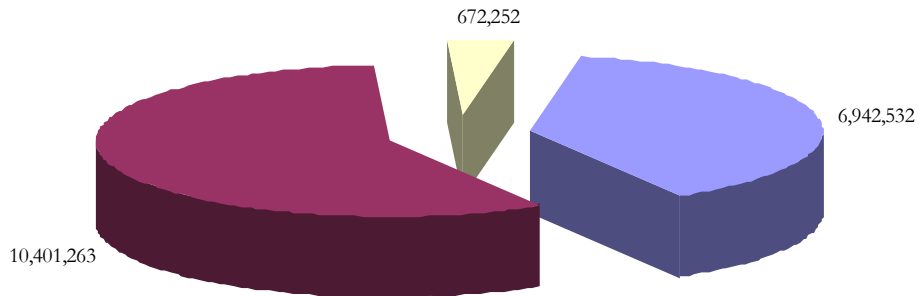
The Drenk Center is grateful for all contributions and deeply regrets any omissions or errors.



The Drenk Center

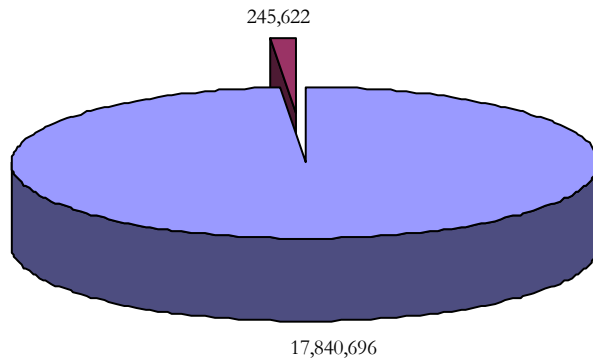
Revenue

Federal-State-County Grants	6,942,532
Consumer Fees	10,401,263
Other Income	<u>672,252</u>
Total Revenue	18,016,047



Expenses

Program Services	17,840,696
Management & General Expense	<u>245,622</u>
Total Expense	18,086,318







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